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# Doorways Philosophy

## Social Inclusion Principles

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The Government appointed Social Inclusion Board has established eight key Social Inclusion Principles and Doorways embodies these principles as outlined below:-

**1. Building on individual and community strengths**

Doorways takes an Assets based Approach to Community Development (ABCD) recognising that there are strengths within the local community including the goodwill of local business and volunteers who desire to be active participants in making their community a positive, safe and health community.

**2. Building partnerships with key stakeholders**

Doorways involves a truly collaborative partnership between community services, education and training providers, health services, children and family services and employment services.

**3. Developing tailored services**

Doorways uses a case management approach to ensure that services are tailored to address the individual needs and build human capacity.

**4. Giving a high priority to early intervention and prevention**

Doorways has access to material aid and Emergency Relief which can provide some brokerage funds to assist families in financial crisis. The service provides an early intervention approach through an immediate crisis response and referring clients to financial management, housing support workers, legal assistance etc. to prevent the issue from escalating out of control.

**5. Building joined-up services and whole-of-government solutions**

Doorways receives funding from a number of Government Departments, including Commonwealth, State and Local Government and as such develops relationships with officials in various Departments. This presents an excellent opportunity to bundle service provision and build joined up services through whole of government solutions.

**6. Using evidence and integrated data to inform policy**

Doorways collects information and data through The Service and Mission Information System (SAMIS) which is a sophisticated data collection system that can collect quantitative and qualitative data and provides a full function case management recording tool. SAMIS produces a range of reports that are analysed to inform service development and delivery.

## Social Inclusion Principles (Cont'd)

### **7. Using locational approaches**

Doorways will be established in disadvantaged communities and uses a place based approach to developing programs and responses that work best for that specific community.

### **8. Planning for sustainability**

Doorways seeks to build the resilience of individuals and develop the capacity of disadvantaged communities. In this way Doorways plans for sustainability and achievement of long term outcomes for jobless families and individuals.